

## **LEGAL NOTICES**

### **COMPLAINTS PROCEDURE**

Mark Swatts Morse LLP is a limited liability partnership, registered in England and Wales with registered number OC370229 The registered office is Greys Building, 53 Grey Street, Newcastle upon Tyne, NE16EE.

Mark Swatts Morse LLP is regulated by the Solicitors Regulation Authority ID No. 567495

Mark Swatts Morse LLP maintains professional indemnity insurance which is provided by Qualifying Insurers compliant with the requirements of the Solicitors Regulation Authority. The insurer is WRB Underwriting/Zurich Insurance Plc

Mark Swatts Morse LLP is not authorised by the Financial Conduct Authority however it is included on the register maintained by the Financial Conduct Authority and may carry on insurance mediation activity including the advising on, selling and administration of insurance contracts. The register can be accessed via the Financial Conduct Authority website [www.fca.org.uk](http://www.fca.org.uk).

Mark Swatts Morse LLP is registered with the Information Commissioner's Office ("ICO") as a data controller authorised to process personal information. Further details may be found directly with the ICO's website [www.ico.org.uk](http://www.ico.org.uk).

If at any point you become unhappy with the service we provided then you please download our [complaints procedure](#)